



City of Rochester – Emergency Rent Assistance

Information for Landlords

Last Updated: 8-18-20

The following program is designed to assist renters. Landlords should be aware that this program exists, as they may want to share this information with their tenants. Please be advised that eligible dwelling units must meet minimal habitability standards, a requirement that can be met by maintaining a current Certificate of Occupancy.

Please note the City of Rochester partners with local agencies to administer rental arrears assistance programs.

Are you eligible?*

- You are a renter;
- You have lost income due to the COVID-19 pandemic;
- You are in immediate danger of eviction, homelessness, loss of housing, or utility shut off; and,
- You have household income at or below:

Persons in Household
Maximum Income

| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|--|----------|----------|----------|----------|----------|----------|----------|----------|
| | 42,800 | 48,900 | 55,000 | 61,100 | 66,000 | 70,900 | 75,800 | 80,700 |

Gather these documents:

- Proof of current income;
- Lease, other proof of current housing situation;
- Proof of current housing emergency (ex. 14 Day Notice to Pay or Quit, Shutoff Notice, verification of homelessness, etc.);
- ID and Social Security Numbers for everyone in the household.

What to do next:

- 1. Call for help:** Call Catholic Family Center’s Rent Assistance call center at 585.232.2050 to get started, or call 2-1-1 for other resources.
- 2. Go to scheduled appointment, if needed.**
- 3. Outcomes:** Once a complete application is submitted and reviewed, you may be approved for assistance or found ineligible for assistance.**
- 4. If approved, payment is issued:** Payments are made directly to landlords.

Learn More: www.emergencyrentROC.org

Other Resources:

Budget Guidance and Planning

Financial Empowerment Center
585.252.7110 or www.rochesterfec.org

Legal Advice and Guidance

Volunteer Legal Services Project
585.232.3051 or www.vlsprochester.org/apply-online

Housing Questions and Advice

Housing Council
585.546.3700 or www.thehousingcouncil.org

**Not all households that meet the following criteria will be eligible for funding, and, due to limited resources, not all who are eligible will receive funding. A maximum of 6 months of rental arrears assistance is available per applicant, and households must show that they are able to maintain and afford their housing moving forward.*

***Applications are ineligible most frequently due to: 1) no “imminent” housing emergency, 2) income too high, and/or 3) household not able to afford housing ongoing.*