

**AGENDA REVIEW ANSWER**  
**JULY 12, 2018**  
**#3**

**Public Safety Youth & Recreation**

**Int. No. 272 (8) Smoke and Carbon Monoxide Detectors Installation Program**

*Q: How many requests came via 311, how many installations were because of RFD checks, and how many "other"? Clifford*

*A: The RFD performed 1,071 detector installations in FY 2017-18. Of those, 577 were due to intake by the 311 call center; 430 installations were done during a call for service and the fire crews checked for operating detectors, and did installations as needed; 64 installations were the result of any variety of "other" reasons such as, but not limited to: walk up to the firehouse, community risk reduction detail, or a neighbor near an incident requests a detector, etc.*