

**Additional Proposed Legislation for the
October 18, 2022 City Council Meeting -
Filed through October 12, 2022**

*** * Please Note * ***

**For questions regarding the proposed legislation,
call the City Clerk's Office at 585-428-7421**



City of Rochester

City Hall Room 308A, 30 Church Street
Rochester, New York 14614-1290
www.cityofrochester.gov

FINANCE INTRODUCTORY NO.

383

Malik D. Evans
Mayor

October 4, 2022 IT/311 26

TO THE COUNCIL

Ladies and Gentlemen:

Re: Agreement- Verint Americas Inc. Upgrade

Council Priority: Deficit Reduction and Long Term
Financial Stability

Comprehensive Plan 2034 Initiative Area: Fostering
Prosperity and Opportunity

Transmitted herewith for your approval is legislation establishing \$626,430 as maximum compensation for an agreement with Verint Americas Inc. for upgrading the 311 Call Center program. These costs include cloud, licensing, and implementation services. The term of this agreement is three years. Year 1 of the agreement in the amount of \$328,810 will be funded with \$148,810 of the 2022-23 budget of Information Technology and \$180,000 in 2022-23 Cash Capital. Year 2 and Year 3 both in the amount of \$148,810 will be funded from the 2023-24 and 2024-25 Budget of Information Technology contingent upon approval of said budgets.

The upgrade of Verint Software will provide a number of benefits. It will provide a portal to our residents, visitors, and others to put in service requests and track the progress of the service request. It will also provide the departments completing the submitted requests with an easy way to interact with the customer. This will allow the utilization of a cloud based service and will not require any investment by the City in server infrastructure. The current servers are on a version of windows and programming language that will no longer be supported by Microsoft later this year.

Lagan Technologies' government solution for Customer Relationship Management and Enterprise Case Management was initially implemented for the 311 Call Center program in 2008. Lagan Technologies was acquired by Kana Software Inc. in 2010, and in February 2014, Verint Americas Inc. acquired Kana Software Inc. and rebranded their platform to "Verint Digital First Engagement Management".

A justification statement for not issuing a request for proposals is attached.

Respectfully submitted,

Malik D. Evans
Mayor

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JUSTIFICATION STATEMENT

Awarding a Professional Services Agreement Without a Request for Proposals

The Procurement of Professional Services Policy (Ord. No. 2012-318) requires an RFP to be issued under most circumstances. If it is determined that an RFP process will not benefit the City, this form must be completed, signed by the Department Head, and kept on file (electronically or hard copy). It must also be submitted:

1. To City Council as an attachment to the transmittal letter for any PSA that exceeds \$10,000, and
2. To the contract record when entered in Munis.

Department: IT and ECD 311

Service(s): Software for Customer Interaction and Service Request Management

Vendor/Consultant selected: Verint Systems Inc.

How was the vendor selected? This vendor currently provides these services.

Why was no RFP issued for this service?

Verint has been our vendor for this software since 2008. This software fills a variety of needs. When weighting whether to go out for RFP several factors influenced us.

The upgraded version of Verint will provide us with a large step up in functionality to meet the needs of residents and visitors of the city without exceeding our technology capabilities and without a large undertaking of moving to a new system. Verint will provide a robust platform over the next three years that allows us to continue to make use of our GIS platform and to integrate with any new systems that are implemented.

Technology: A pilot with Google in 2020 showed us what the state of the art might be but it also showed us our barriers. These barriers are systems as the mainframe, old phone system, service request system and website. They make successfully moving to a state of the art system highly unlikely. The systems listed above are applications that IT and the PMO are already working on plans to replace. At the end of this contract term, three years, we will be in a better position to go out to RFP.

Effort and cost of a new system: A brand new system would be a major undertaking for COR. COR already has several major efforts in the pipeline. Adding the effort required to select and implement a new system could the city's resources to make changes, By upgrading rather than replacing Verint we will ease of transition while still making a leap in capabilities.

We are not able to stay with the current software as it is unsupported version by Verint. In addition, the server operating systems and SQL versions we are using are end of support this fall.

Compensation

Amount: \$626,430

\$148,810 per year for 3 years for cloud services and software licensing

\$180,000 for implementation services

The MWBE Officer has reviewed the proposed Agreement for MWBE and Workforce goals.

MWBE Officer Initials: CMT Date: 10/3/22

William J. Richards
for *SS*

Signature: Department Head

10/3/2022

Date

Authorizing an agreement for upgrades to the 311 Call Center system

BE IT ORDAINED, by the Council of the City of Rochester as follows:

Section 1. The Mayor is hereby authorized to enter into an agreement with Verint Americas Inc. to upgrade the 311 Call Center's system, including cloud, licensing, and implementation services (Program). The term of the agreement shall be three years. The maximum compensation for the agreement shall be \$626,430, which shall be funded in the amount of \$148,810 from the 2022-23 Budget of the Department of Information Technology (IT) and by \$180,000 in 2022-23 Cash Capital in the first year, and in the amount of \$148,810 from each of the 2023-24 and 2024-2025 Budgets of IT in subsequent years, contingent upon the approval of said future budgets.

Section 2. The agreement shall contain such additional terms and conditions as the Mayor deems appropriate.

Section 3. This ordinance shall take effect immediately.



City of Rochester

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NEIGHBORHOOD & BUSINESS DEVELOPMENT INTRODUCTORY NO.

384

Malik D. Evans
Mayor



October 4, 2022 NBD 14

TO THE COUNCIL

Ladies and Gentlemen:

Re: Sale of Real Estate

Council Priority: Creating and Sustaining a Culture of
Vibrancy

Comprehensive Plan 2034 Initiative Area:
Fostering Prosperity and Opportunity

Transmitted herewith for your approval is legislation approving the sale of three properties to the adjoining owners. City records have been checked to ensure that the purchasers (except those buying unbuildable vacant lots) do not own other properties with code violations or delinquent taxes, and have not been in contempt of court or fined as a result of an appearance ticket during the past five years.

The first property is a parcel that will be created and sold contingent upon a street abandonment. A portion of the former Scott Alley will be sold to Help Roc I Housing Development Fund Corporation (David Cleghorn, Principal, 115 East 13th Street, New York, NY). The purchaser intends to construct a mixed-use development on the City block bound by West Main Street, South Plymouth Avenue, West Broad Street and South Washington Street.

The second and third properties, 791 Hudson Avenue and 43 Leavenworth Street, are listed on the attached spreadsheet under the heading, II. Negotiated Sale - Unbuildable Vacant Land. The purchaser of 791 Hudson Avenue is P&J Haus, LLC (Winston Jimenez, member, 235 Cobbs Hill Drive, Rochester, NY). The purchaser of 43 Leavenworth Street is 47 Leavenworth LLC (Joseph Mullen, 273 Wendhurst Drive, Rochester, NY). Each property is being sold for \$1.00 (as per City policy) and will be combined with the primary parcel owned by the identified adjoining owner.

The first year projected tax revenue for these properties, assuming full taxation, current assessed valuations and current tax rates, is estimated to be \$795.

All City taxes and other charges, except water charges against properties being sold by the City, will be canceled on the first day of the month following adoption of the ordinance because either the City has agreed to convey the property free of City tax liens and other charges, or these charges have been included in the purchase price.

Respectfully submitted,

Malik D. Evans
Mayor

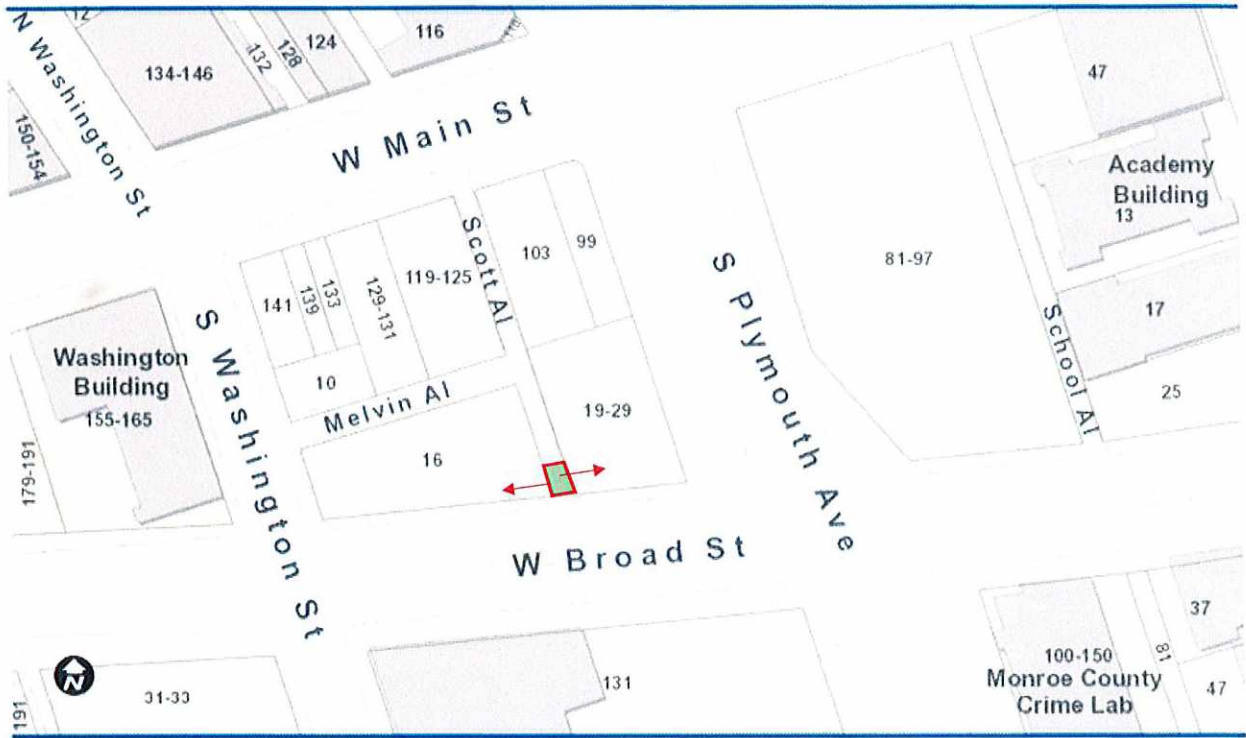
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TWEENER
NBD ATTACHMENT

<u>I. Negotiated Sale - Vacant Land</u>								
<u>Address</u>	<u>SBL#</u>	<u>Lot Size</u>	<u>Sq. Ft.</u>	<u>Price</u>	<u>Purchaser</u>	<u>Address</u>	<u>Tax Impact</u>	<u>Zoning/ Legal/ Planning</u>
Abandoned Portion of Scott Al	TBD	15.31 x27	413.82	\$ 400	Help Roc I Housing Development Fund Corporation*	New York, NY 10003	\$ 86	CCD-M
*David Cleghorn, Principal								
						Subtotal	\$ 86	
<u>II. Negotiated Sale - Unbuildable Vacant Land</u>								
<u>Address</u>	<u>SBL#</u>	<u>Lot Size</u>	<u>Sq.Ft.</u>	<u>Price</u>	<u>Purchaser</u>	<u>Address</u>	<u>Tax Impact</u>	
791 Hudson Av	106.25-1-9	24 x 110	3,047	\$1	P&J Haus, LLC**	Rochester, NY 14610	\$ 423	
43 Leavenworth St	105.35-1-19	38.5 x 82.5	2,907	\$1	47 Leavenworth LLC***	Rochester, NY 14616	\$ 286	
**Winston Jimenez, Member								
*** Joseph Mullen, Member								
						Subtotal	\$ 709	
						Total Tax Impact	\$ 795	

Portion of Scott AI



September 9, 2022

This map is intended for general reference only.
The City of Rochester makes no representation
as to the accuracy or fitness of the data presented.

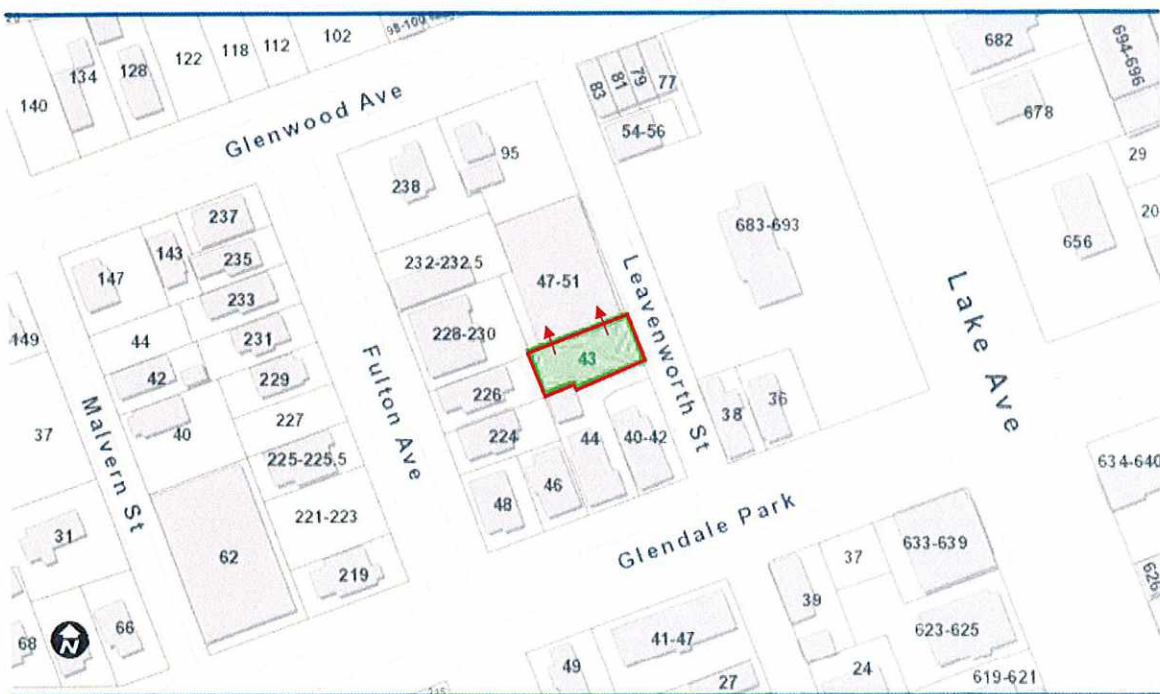
City of Rochester, NY



791 Hudson Ave



43 Leavenworth St



September 9, 2022

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The City of Rochester makes no representation
as to the accuracy or fitness of the data presented.

City of Rochester, NY



City of Rochester, NY
Molik D. Evans, Mayor

**LEGAL DESCRIPTION OF
PORTION OF ABANDONED SCOTT ALLEY
REVERTING TO CITY OF ROCHESTER**

All that tract or parcel of land, situate in the City of Rochester, County of Monroe, State of New York, being part of Parcel 270 of the Abandoned Erie Canal Lands, as filed in the Monroe County Clerk's Office in Liber 51 of Maps, Page 12 and being more particularly bounded and described as follows: Beginning at the intersection of the northerly ROW line of West Broad Street (ROW Varies) and the westerly ROW line of Scott Alley (15' ROW), said intersection being the Point or Place of Beginning; thence

- 1) Northerly, along said ROW line of Scott Alley, a distance of 27 feet, more or less, to the north line of said Lot 270; thence
- 2) Easterly, along said north line of Lot 270 and crossing said Scott Alley, a distance of 15.31 feet, to the easterly ROW line of said Scott Alley; thence
- 3) Southerly, along said easterly ROW line of Scott Alley, a distance of 27 feet, more or less, to the said northerly ROW line of West Broad Street; thence
- 4) Westerly, along said ROW line of West Broad Street and crossing said Scott Alley, a distance of 15.31 feet to the said westerly ROW line of Scott Alley, being the Point or Place of Beginning.

Hereby intending to describe a parcel of land, containing 413 square feet and being a portion of lands conveyed to the City of Rochester by a deed recorded July 26, 1922 and filed in Liber 1171 of Deeds, Page 227.

June 23, 2022

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384

Ordinance No.

Authorizing the sale of real estate

BE IT ORDAINED, by the Council of the City of Rochester as follows:

Section 1. The Council hereby approves the negotiated sale of the following vacant parcel of land to Help Roc I Housing Development Fund Corporation, or an affiliated partnership or housing development fund corporation to be formed by said Corporation to develop the Center City Courtyard affordable housing and mixed use development, for a total price of \$400:

Address	SBL #	Lot size	Sq.Ft.
Portion of abandoned right-of-way in Scott Alley	TBD	15.31' x 27'	413.82

The above-referenced abandoned right-of-way in Scott Alley shall consist of a portion of the right-of-way authorized to be abandoned in a concurrent ordinance and described as follows:

All that tract or parcel of land, situate in the City of Rochester, County of Monroe, State of New York, being part of Parcel 270 of the Abandoned Erie Canal Lands, as filed in the Monroe County Clerk's Office in Liber 51 of Maps, Page 12 and being more particularly bounded and described as follows: Beginning at the intersection of the northerly ROW line of West Broad Street (ROW Varies) and the westerly ROW line of Scott Alley (15' ROW), said intersection being the Point or Place of Beginning; thence

- 1) Northerly, along said ROW line of Scott Alley, a distance of 27 feet, more or less, to the north line of said Lot 270; thence
- 2) Easterly, along said north line of Lot 270 and crossing said Scott Alley, a distance of 15.31 feet, to the easterly ROW line of said Scott Alley; thence
- 3) Southerly, along said easterly ROW line of Scott Alley, a distance of 27 feet, more or less, to the said northerly ROW line of West Broad Street; thence
- 4) Westerly, along said ROW line of West Broad Street and crossing said Scott Alley, a distance of 15.31 feet to the said westerly ROW line of Scott Alley, being the Point or Place of Beginning.

Hereby intending to describe a parcel of land, containing 413 square feet and being a portion of lands conveyed to the City of Rochester by a deed recorded July 26, 1922 and filed in Liber 1171 of Deeds, Page 227.

Section 2. The Council hereby approves the negotiated sale of each of the following unbuildable parcels of vacant land to the owner of an adjoining parcel for \$1:

Address	S.B.L. #	Sq. ft.	Purchaser
791 Hudson Avenue	106.25-1-9	3,047	P&J Haus, LLC
43 Leavenworth St	105.35-1-19	2,907	47 Leavenworth LLC

Section 3. This ordinance shall take effect immediately.



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FINANCE INTRODUCTORY NO.

385

Malik D. Evans
Mayor

October 5, 2022 LIBRARY 24

TO THE COUNCIL

Ladies and Gentlemen:

Re: Construction Grants – Rochester Public Library

Council Priority: Creating and Sustaining a Culture of Vibrancy

Comprehensive Plan 2034 Initiative Area: Reinforcing Strong Neighborhoods

Transmitted herewith for your approval is legislation authorizing the receipt and use of New York State Education Department, Division of Library Development (NYSED) construction grant funds in the amount of \$1,343,848 for the following projects:

Bausch & Lomb Building Roof Replacement	\$ 522,408
Rundel Building Air Quality Improvements	\$ 518,132
Lincoln Library Branch Parking Lot	\$ 217,444
<u>Branch Library Access Card System</u>	<u>\$ 85,864</u>
TOTAL	\$1,343,848

The Bausch & Lomb roof is original to the building (1997); there have been numerous leaks from the membrane roofing and skylight in the past several years. The project will include installation of a new 30-year warrantied single-ply (EPDM) insulated roof system. Existing smoke vents and vent pipes will be replaced, and roof drainage systems will be repaired and insulated against condensation. Several areas of the metal roof will require repair and/or additional coating restoration. Lastly, fixed access ladders will be added to adjacent different levels of the roof to meet current code. The cost estimate is \$790,000; a grant request of \$522,408 will be matched with up to \$270,000 in FY2022-23 Library debt for design, construction, testing and contingency. The project is eligible for a 75% match.

The Rundel Building Air Quality Improvements will provide outside air to the portions of the building that are occupied by staff members as well as replacing and expanding access of the original air handling unit. It will replace current filters in the penthouse air handling unit and the fan coil units serving the interconnecting tunnel between Central buildings to a high-efficiency filter. Additional air handlers will be installed to serve spaces on Rundel lower and upper stacks, second and third floors. These units would provide 100% outside air and exhaust, and include energy recovery wheels, chilled water (for cooling), and steam heating. The cost estimate is \$1,103,900; a grant of \$518,132 will be matched with \$500,000 as proposed in the 2023-24 Capital Improvement Program, with balance from FY2022-23 cash capital.

The Lincoln Branch Library parking lot project includes the demolition/removal of the partial existing lot and new drainage. An expanded lot will include new curb cuts, catch basins, railings, asphalt paving, striping and sealing as well as four new energy efficient utility light poles. Additional landscaping and bicycle parking will be included for the corner of the lot. Five of the planned 29 spaces will be designated for the tenants of 871-875 Avenue D per the parcel transfer (Ord. No. 2022-46). The estimated cost for the project is \$241,604 and we are requesting 90% NYSED construction award with up to \$24,200 in FY2021-22 and FY2022-23 cash capital as match.



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The Library shall contract for the furnishing and installation of card-read access systems at all stand-alone branch library exterior entrances, with the exception of the Sully Branch which utilizes the Rochester City School District's card access system. In addition to the installation of an exterior card access system, web-based access software will ensure maintenance of access cards and issuances. A new server to support the system will be housed at the Central Library data center in the Rundel Memorial Library Building. The cost estimate is \$171,728; a grant request of \$85,864 will be matched with \$85,864 in FY2021-22 and FY2022-23 cash capital.

Each year the Monroe County Library System is allocated state funds for library construction projects, awarded on a competitive basis within the system. The projects are managed by the Department of Environmental Services, Bureau of Architecture and Engineering. Construction schedules are under development but anticipated for spring and summer 2023; construction is required by NYSED to be completed within four years of grant award.

Respectfully submitted,



Malik D. Evans
Mayor

385

Ordinance No.

Authorizing receipt and use of a construction grant to fund improvements to Rochester Public Library facilities

BE IT ORDAINED, by the Council of the City of Rochester as follows:

Section 1. The Council hereby authorizes the receipt and use of \$1,343,848 from the New York State Education Department, Division of Library Development as a construction grant to fund improvements to Rochester Public Library facilities as follows:

Bausch & Lomb Building Roof Replacement	\$ 522,408
Rundel Building Air Quality Improvements	\$ 518,132
Lincoln Library Branch Parking Lot	\$ 217,444
Branch Library Access Card System	\$ 85,864
TOTAL	\$1,343,848

The Mayor is hereby authorized to enter into a grant agreement with the funding agency or its designee if it is necessary to effectuate the City's receipt and use of this grant. If there is an agreement, it shall contain such additional terms and conditions as the Mayor deems appropriate.

Section 2. This ordinance shall take effect immediately.



City of Rochester

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**RECREATION & HUMAN
SERVICES COMMITTEE
INTRODUCTORY NO.**

Malik D. Evans
Mayor

386

October 5, 2022

MAYOR 36

TO THE COUNCIL

Ladies and Gentlemen:

Re: Continuation of Summer Program Youth Urban
Gardening Program to the School Year

Council Priority: Jobs and Economic Development

Comprehensive Plan 2034 Initiative Area:
Fostering Prosperity & Opportunity

Transmitted herewith for your approval is legislation that will extend into the school year the Summer Youth Urban Gardening Program authorized in Ordinance No. 2022-176 (the Program) by:

Amending the Program agreement with Cornell Cooperative Extension (Andrea M Lista, 2449 St. Paul Blvd, Rochester, NY) to extend into the school year a Cultivating Community Horticultural project that provides youth employment and horticultural training regarding nutrition, life skills, enhanced food production, soil health, biodiversity and the yearlong care of community gardens in historically marginalized neighborhoods. The legislation will increase the agreement's maximum compensation by \$14,900 to a new total of \$69,900 and extend its term to June 30, 2023.

The amendatory compensation for both agreements will be funded from the 2022-23 Budget of Undistributed Expenses.

Respectfully submitted,

Malik D. Evans
Mayor

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386

Ordinance No.

Authorizing an amendatory agreement relating to the Summer Youth Urban Gardening Program

BE IT ORDAINED, by the Council of the City of Rochester as follows:

Section 1. The Mayor is hereby authorized to enter into an amendatory professional services agreement with Cornell Cooperative Extension Assoc of Monroe County (CCE) to extend the implementation of the Summer Youth Urban Gardening Program into the school year. The amendatory agreement shall modify the existing agreement authorized in Ordinance No. 2022-176 by increasing the maximum compensation by \$14,900 to a new total of \$69,900 and by extending the term to June 30, 2023. The amendatory compensation shall be funded from the 2022-23 Budget of Undistributed Expenses.

Section 2. The amendatory agreement shall contain such additional terms and conditions as the Mayor deems appropriate.

Section 3. This ordinance shall take effect immediately.