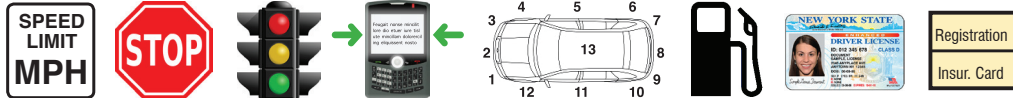




# I am Deaf or Hard of Hearing



Provided by The Rochester Police Department  
City of Rochester

## I COMMUNICATE USING THESE METHODS

1. American Sign Language
2. Pen/paper/texting
3. Lipreading
4. Verbal communication

## HERE'S HOW YOU CAN HELP ME UNDERSTAND YOU

1. Try to **eliminate** background noise
2. **Do not cover** your mouth with hand or paper
3. **Do not shout**, use a normal tone
4. Speak **slowly** and **clearly**
5. **Do not shine** flashlight in eyes

### WHEN PULLED OVER:

- If dark out, turn dome light on
- Put visor down
- Roll down window
- Stay in your car, place your hands on steering wheel and wait for the officer
- Point to Visor Alert and self, hand this card to the officer if necessary
- Indicate to the officer where you are reaching (for license and registration)

### TIPS FOR USING THIS VISOR ALERT

- Use a binder clip to attach this Visor Alert to your vehicle sun visor
- Assist the police by staying calm and cooperating. Police need to be in control of the situation
- If requested, hand the officer your license and registration

Questions? **Call 311** ■ Outside the city call 428-5990 ■ [cityofrochester.gov](http://cityofrochester.gov)